Consumer Information for U.S. Direct Loans



Student Financial Aid Information

- Information regarding Scholarships, Bursaries and Awards for Undergraduate Students https://carleton.ca/awards/
- Information regarding Awards and Funding for Graduate Students https://gradstudents.carleton.ca/awards-and-funding/
- Procedures to apply and continued eligibility of students receiving Title IV funding https://carleton.ca/awards/student-loans/
- Information regarding loan availability, financial aid eligibility, and rights and responsibilities is published by the U.S. Department of Education, please review https://studentaid.gov/
- Terms of loans and repayment information
 https://studentaid.ed.gov/sa/repay-loans/understand/plans
 https://studentaid.ed.gov/sa/types/loans/interest-rates
- Entrance Counselling and Exit Counselling for Student Loan Borrowers
 https://studentaid.gov/app/counselingInstructions.action?counselingType=exit
 All first time borrowers must participate in a student on-line entrance counseling process.
 Completing exit counselling is mandatory for student who withdraw or graduate.

Academic Programs

- Undergraduate Programs
 https://calendar.carleton.ca/undergrad/undergradprograms/
- Graduate Programshttps://calendar.carleton.ca/grad/gradprograms/
- Information regarding Admissions requirements for US students is available at: https://admissions.carleton.ca/international-homepage/#admission-requirements

Cost of Attendance

- Tuition, fees, mandatory health insurance https://carleton.ca/studentaccounts/tuition-fees/fw-ug/
- Housing and Residence Life Services
- https://housing.carleton.ca/residence-and-meal-plan-fees/breakdown-by-term/
- Textbooks https://carleton.ca/textbooks/
- Costs & Budgeting https://carleton.ca/awards/budgeting/

Refund Policy, Requirements for Withdrawal and Return of Title IV Funds

Financial Withdrawal Refund Policy

https://carleton.ca/studentaccounts/fee-payment/refund-policy/

Withdrawal Procedures

Undergraduate Students: refer to the <u>Undergraduate Calendar</u>

https://calendar.carleton.ca/undergrad/regulations/academicregulationsoftheuniversity/registration-evaluation-records/#withdlerawal

Graduate Students: refer to the Graduate Calendar

https://calendar.carleton.ca/grad/gradregulations/administrationoftheregulations/#8

Requirement for Return of Title IV Funds Policy available at:

https://carleton.ca/awards/wp-content/uploads/Carleton-Return-of-Title-IV-Policy-2021-1.pdf

Return of Title IV Funds Policy

 Changes to course load, including dropping a course or withdrawal, may result in ineligibility for all or part of student loan funding, please see:

https://carleton.ca/awards/wp-content/uploads/Carleton-Return-of-Title-IV-Policy-2021-1.pdf

Satisfactory Academic Progress

 Students in receipt of student loan funding are required to maintain student academic progress, please see: https://carleton.ca/awards/wp-content/uploads/Carleton-SAP-Policy-2021-1.pdf

Students with Disabilities

 Information about services offered to students with disabilities and Accommodation Policy https://carleton.ca/pmc/legal-policies-and-responsibilities/ is available at the Paul Menton Centre for Students with Disabilities https://carleton.ca/pmc/

Study Abroad

Students studying on an official Carleton University exchange are considered to be Carleton students, however, the partner/host university must be a Title IV eligible school, not located within the continental United States, to be considered for Title IV funding. For more information and to check if the partner/host university is eligible, please refer to Exchange Programs at: https://carleton.ca/awards/student-loans/

Transfer of Credits

 Transfer credit, also known as "advanced standing", refers to the number of credit or course equivalents awarded towards your degree at Carleton based on previous (accredited) postsecondary studies. For more information, please see https://admissions.carleton.ca/apply/transfer-credit/

Copyright Infringement Policies and Sanctions

Academic Integrity Policy

Information on Academic Integrity and Sanctions is available at: https://carleton.ca/registrar/academic-integrity/

Copyright Compliance

Information and guidelines on Copyright Compliance is available at: https://library.carleton.ca/copyright-carleton

National Student Loan Data System (NSLDS)

 The Awards & Financial Aid Office reports student registration on NSLDS several times each academic year, information available at: https://nslds.ed.gov/nslds/nslds SA/

Privacy of Student Records (FERPA Privacy Laws and Regulations for US citizens)

 Policy, protocols and guidelines that Carleton University has in place to help protect privacy: https://carleton.ca/privacy/

Fire Safety

Campus-wide Fire Safety Plan and Emergency Procedures:
 https://carleton.ca/emergency/fire-protection/
 https://carleton.ca/emergency/procedures/

Drug and Alcohol Abuse Prevention

 The Office of Student Affairs, Health and Counselling Services and Healthy Workplace offer valuable resources in drug and alcohol prevention to all faculty, staff and students.

https://carleton.ca/studentaffairs/safe-substance-use/ https://carleton.ca/wellness/living-well/info-library/ https://carleton.ca/health/drugs-alcohol-resources/

Conflict of Interest

 Policy and Procedures Regarding Conflict of Interest and Conflict of Commitment https://carleton.ca/secretariat/wp-content/uploads/Conflict-of-Interest-and-Commitment.pdf

Student Rights and Responsibilities

The Student Rights and Responsibilities Policy governs the non-academic behaviour of students.
 https://carleton.ca/studentaffairs/student-rights-and-responsibilities/

Ineligible programs

- Programs offered in whole or in part through telecommunications or distance learning are considered ineligible (at Carleton University this includes Video on Demand-VOD, CUTV, Tapes to You Service and Carleton University OnLine).
- Diploma and certificate programs are excluded from Title IV funding consideration.
- Bachelor of Information Technology (BIT) is excluded from Title IV funding consideration.
- Students taking programs/courses at Dominican University College are not eligible.
- Mature students who do not possess a secondary school completion credential or its equivalent are not eligible.
- Direct Loan program eligibility does not extend to graduate students undertaking a Dual Master's Degree pathway, doctoral (Phd) students undertaking a cotutelle, US students undertaking an MBA in Shanghai.
- Please see Program Limitations at: https://carleton.ca/awards/student-loans/

Contact

Awards & Financial Aid Office Carleton University
202 Robertson Hall 1125 Colonel By Drive
Tel: 613-520-3600 Ottawa, ON, K1S 5B6

email: awards@carleton.ca (please reference U.S. Student Aid in the email subject line)

US Direct Loans Contact: Christina Stokes 613-520-2600 ext. 8501