Infection Prevention Guidelines for Shipping and Receiving

Carleton University is following the advice of Ottawa Public Health, Public Health Ontario, the Government of Ontario, and the Public Health Agency of Canada for the latest information about the coronavirus (COVID-19) and recommendations for prevention. Please keep informed and follow the recommendations of these agencies. Members of the Carleton community must follow all practices, training, guidelines, recommendations and signage in order to prevent the spread of COVID-19.

**GENERAL**

- Communicate to CU community the steps taken to ensure a safe workplace and what individuals can do themselves.
- Educate faculty, staff and students on areas of potential transmission within the workspace, including specific activities.
- Install wall and floor signage to indicate hand hygiene and physical distancing requirements.
- All faculty, staff and students are required to complete the COVID-19 Daily Campus Access and Screening Form before entering a building on Carleton campus and follow any additional approval processes that have been put in place within your unit, department or Faculty.
- If you are sick, or someone at home is sick, DO NOT come to campus. Inform your supervisor and complete the COVID-19 symptom reporting form.
- If you become sick while at work, STOP the work, self-isolate and inform your supervisor electronically and complete the COVID-19 symptom reporting form.
- Follow Ottawa Public Health Guidelines for self isolation.
- Educate employees and students that everyone is responsible to evaluate their health consistently. If they are sick, develop flu-like symptoms or someone at home is sick, then you must remain home.
- Faculty, staff and students must complete COVID 19-Infection Prevention Training.

**PHYSICAL DISTANCING**

- Are there tasks you can minimize or eliminate? For example, can non-essential projects be eliminated or postponed?
- Implement procedures for contactless delivery with suppliers.
- Practice physical distancing (staying 2 metres away from others) during job activities and during breaks. For example, maintain distance while loading and unloading equipment from truck or trailer.
- Ask drivers to remain in the truck cab while the trailer is being loaded or unloaded, or request that drivers wait in a designated area to limit contact.
- Request the driver place the package down rather than handing the item directly to you.
- Control and limit the number of people in a workspace (vehicle/worksite) at one time
- Implement job rotation when possible and appropriate to have fewer workers doing the same task in the same workspace.
- Reposition workstations to ensure physical distancing. Install barriers or partitions where necessary as recommended.
- Implement directional traffic flow for safe pedestrian circulation in enclosed public spaces where recommended
- Reschedule unnecessary visits to the workplace by supply chain partners, vendors, delivery people or others who do not need to be there now.
- If possible, assign employees to their own tools, and equipment.
- Always use your own pen if you must sign paperwork. If you must use a stylus, wipe down the screen and use your finger then wash your hands.
**USE OF MASKS**

As outlined in the CU [Mask Policy](#), non-medical masks are required in enclosed public spaces and in non-public spaces when in the presence of others and you are not able to consistently maintain a two-meter physical distance, or where maintaining such distance could be unpredictable or impossible (such as high-traffic areas, hallways, common rooms or elevators).

Masks prevent transmission by blocking the release of exhaled respiratory particles into the environment. And studies demonstrate that a well fitting, tightly woven, multiple layer face covering can reduce the wearers’ exposure to infectious droplets through filtration.

Continue using the typical approved PPE required for working safely in your area.

Do not share PPE between workers.

Remove PPE in a manner that minimizes potential transmission.

**HAND HYGIENE**

Disinfect your hands as soon as you come into work through the use of good handwashing techniques or use alcohol-based hand sanitizer.

Disinfect your hands after interacting with co-workers and/or completing tasks where you come into contact with **shared** surfaces or equipment (e.g., books, boxes).

If you cough or sneeze, cover your nose and mouth with a tissue or your arm. Immediately dispose of your tissue and wash your hands.

**VENTILATION (FMP Responsibility)**

Maximize the amount of fresh air into in a space and maintain 100% air to the building where possible keeping in mind temperature and relative humidity constraints. Open windows if possible.

Ensure restrooms are under negative pressure.

Ensure HVAC systems are properly maintained.

**CLEANING AND DISINFECTION**

FMP will continue cleaning public spaces (e.g., corridors, washrooms)

Implement cleaning twice a day of all commonly handled shared items/equipment (i.e., door handles, commonly touched surfaces like cell phones, tools, equipment like lift trucks and pallet pumps). This should be completed at the beginning of the day, or if multiple shifts are in place, at the beginning of each shift.

Upon opening the delivery immediate dispose of the packaging

After handling packages, disinfect affected workspace and tools after receiving and processing shipped items. Then remove and/or dispose of gloves and wash your hands

Disinfect all shared tools and equipment before and immediately after use with provided disinfectant.

Please forward any questions you may have to [EHS@carleton.ca](mailto:EHS@carleton.ca).