

# Digital Strategy and Roadmap at a Glance



**1,000+**  
Community Members  
Consulted



**40+**  
Consultation  
Sessions



**130+**  
Feedback Forms  
Submitted

## Aspiration Statement

Carleton University will leverage digital technology to empower our collective capabilities to be a force for good in our communities.

### Pillars

*Research, Student Experience, Teaching and Learning and Organizational Excellence*

These strategic priorities buttress the mission pillars of the university, bringing alignment with the Strategic Integrated Plan (SIP), while reflecting the varied experiences that make up the Carleton community.

### Principles & Objectives

**User-Focused:** We will provide personalized, intuitive digital-user experiences that strengthen and complement our core services, and ensure our community has the support it needs to embrace these digital experiences.

**Inclusive:** We will seek out diverse perspectives and make choices concerning digital technology with stakeholders that create inclusive and equitable physical and virtual spaces, allowing access for all.

**Collaborative:** We will expand our boundaries by utilizing digital technology to empower community engagement and knowledge mobilization.

**Responsible:** We will be a leader in security, privacy, and ethical decision-making, working together as a community to create safe and secure digital environments.

**Agile:** We will elevate our foundations, preparing ourselves for unanticipated changes, continuously improving and creating space for innovation.



### Roadmap

We envision a digital future that includes:

- 1 A nimble Enterprise Architecture Framework that will allow us to define sustainable high-level architectural standards to enable optimized, business-aligned technology processes.
- 2 A robust IT Governance and Policy Framework which prioritizes initiatives that support and align with our Digital Strategy and Roadmap, and the Strategic Integrated Plan (SIP).
- 3 A revitalized Enterprise Resource Planning environment that is representative of, and responsive to, the diverse needs of our community.

We will institute an annual fall digital planning and alignment session.

To view the full Digital Strategy and Roadmap, please visit [carleton.ca/digitalstrategy](https://carleton.ca/digitalstrategy).