SAP CONCUR How-To Sheets
Checking the Status of your Expense or Request Report

This how-to sheet outlines the steps required to:

- Determine where your expense report or request is sitting in the approval flow.

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THESE INSTRUCTIONS ASSUME YOU ARE WORKING FROM A DESKTOP COMPUTER/ LAPTOP

1. From the landing page, click on the drop-down arrow beside the black ‘Home’ text.

   In the drop-down menu, click on either ‘Requests’ or ‘Expense’.

2. The bottom of the tile (see green arrow) will tell you where the report/ request is sitting in the approval flow.

   For additional detail, click on any submitted expense report or request tile.

TIP: On this screen, you can search for reports by time period (e.g. Last 90 Days).
3. In the screen that opens, click on the drop-down arrow beside ‘Report Details’ or ‘Request Details’.

From the drop-down menu, click on either ‘Report Timeline’ or ‘Request Timeline’.
4. The ‘Approval Flow’ will tell you:
   • which steps have already been approved (i.e. circle with a green check mark)
   • where the report/ request is currently sitting for approval (i.e. a grey circle)

The steps in the approval flow:
   • ‘Financial Services Dept. Review’ Step: Your report will be with Accounts Payable and/or Research Financial Services
   • ‘Supervisor Approval’ Step: The supervisor approval must be an individual in a one-up role from the claimant or higher.
   • ‘Cost Object Approval’ Step: The financial approval authority/ies for the Index/es you have charged a given report to.
   • ‘Wire Transfer’ Step: This step is Accounts Payable and it will only be triggered if a wire transfer has been requested. Otherwise this step will skip.
   • ‘Final Accounting Review (Accounts Payable)’ Step: This step is also with Accounts Payable. This is an administrative step that will generally skip.

What next?
   • Visit carleton.ca/facts/travel to find more how-to sheets.
   • Questions about the system? Email financial.systems@carleton.ca.