



## **Schedule of fees**

### **For members of the Group Retirement Savings Plan**

**Policy/plan number: 60910**

**Effective date: August 16, 2022**

This Schedule of Fees is issued by The Canada Life Assurance Company (Canada Life). To contact Canada Life, call 1-800-724-3402 or visit [mycanadalifeatwork.com](http://mycanadalifeatwork.com).

This section outlines the fees and charges payable that may apply to you under the plan. The fees indicated below may fluctuate from time to time depending on market conditions and other factors. You can contact your plan administrator if you have any questions.

Where applicable, the fees and charges outlined in this fee schedule are subject to applicable taxes.

### **Investment management fees and expenses**

Investment management fees (IMF) represent fees paid to the investment manager for their professional services including the daily management of each fund. It also includes Canada Life's fees for the cost of administering and providing services to the plan. IMFs are based on the asset value of each fund and are paid directly from the fund each day.

Fund operating expenses (FOE) are fees charged directly to the fund to cover costs including audit and custodial fees, fund transaction costs, taxes paid by the fund, bank fees, fund valuation and reporting. FOEs may be associated with third party investment manager underlying funds and/or Canada Life's segregated funds. The total amount of FOE is calculated at the end of each year. The amount reported to you will usually be the previous year end charges calculated as a percentage of the fund.

To view the IMFs and FOEs that are unique to your plan log on to [mycanadalifeatwork.com](http://mycanadalifeatwork.com) (Manage portfolio > Investments). Please note that the IMFs and FOEs do not include applicable GST/HST.

## **Fee for withdrawal of contributions**

Subject to the terms of the plan, you may make withdrawals from your account either in cash or by making a partial account transfer. Each withdrawal is subject to a \$50 fee which will be deducted from the value of your withdrawal unless prohibited by law.

There may be circumstances where withdrawals from the plan are required by law or are otherwise approved by the policyholder. Such withdrawals are subject to a \$50 fee which will be deducted from the value of your withdrawal unless prohibited by law.

## **Fee for transfer of the full amount of your account**

Subject to the terms of your plan, you may request a transfer of the full amount of your account. The transfer is subject to a \$150 fee, which will be deducted from the value of your transfer.

The above fee will be waived if the amount is transferred to another group plan with Canada Life.

## **Fee for location of missing persons**

Where a benefit becomes payable under the terms of the Plan, a fee, up to \$50, for locating a missing person who is entitled to the benefit will be deducted from the value of your account unless prohibited by law.

## **Fee for non-routine services**

In addition to the specific charges outlined in this schedule, additional charges may result where additional member services are requested. The fee for additional services will be based on the extent of work involved. You will be advised of the additional charges, if any.

## **Values withdrawn from guaranteed investments**

On any event where Contributions are withdrawn at the end of the interest guarantee period, your guaranteed investment account value will be calculated at book value.

**On termination of employment**, your guaranteed investment account value will be calculated at the lesser of adjusted book and adjusted market value.

**On retirement**, your guaranteed investment account value will be calculated at the lesser of adjusted book and adjusted market value.

**On death**, your guaranteed investment account value will be calculated at book value.

**For transfers between Investment Options**, your guaranteed investment account value will be calculated at market value.

**For withdrawal of Contributions**, your guaranteed investment account value will be calculated at the lesser of adjusted book and adjusted market value.

**On termination of the Plan**, your guaranteed investment account value will be calculated at the lesser of adjusted book and adjusted market value.

**On termination of the Policy where funds are transferred to another carrier**, your guaranteed investment account value will be calculated at the lesser of adjusted book and adjusted market value.

### **Book value**

If a withdrawal is made before the end of the guarantee period of the investment or in other words, before its maturity date, the value received will be calculated by applying the guaranteed interest rate to the initial investment from the time the investment was made until the date of the withdrawal.

### **Market value**

If a withdrawal is made before the end of the guarantee period of the investment, or in other words, before its maturity date, the value received will be based on two calculations. First, we will determine the amount the guaranteed investment would have been worth if held to the original maturity date. That amount will then be discounted from the maturity date to the date of withdrawal using the then current interest rate for the same guaranteed term at the time of the withdrawal. The amount received could be higher or lower than the book value, and depends on whether the interest rates at the time of withdrawal are higher or lower than the interest rate at the time of your original investment.

### **Adjusted book value**

If a withdrawal is made before the end of the guarantee period of the investment or in other words, before its maturity date, the value received will be based on two calculations. First, we will determine the amount the guaranteed investment would have been worth if held to the original maturity date. That amount will then be discounted from the maturity date to the date of withdrawal using the same guaranteed interest rate including a .5% early withdrawal fee.

### **Adjusted market value**

If a withdrawal is made before the end of the guarantee period of the investment, or in other words, before its maturity date, the value received will be based on two calculations. First, we will determine the amount the guaranteed investment would have been worth if held to the original maturity date. That amount will then be discounted from the maturity date to the date of withdrawal using the applicable interest rate available in the market at the time of the withdrawal, and will include a .5% early withdrawal fee. The amount received could be higher or lower than the book value, and depends on whether the interest rates at the time of withdrawal are higher or lower than the interest rate at the time of your original investment.

### **The lesser of adjusted book and adjusted market value**

When calculating the lesser of adjusted book value and adjusted market value of your guaranteed investments before the end of the interest guarantee period, the value will be calculated by the Issuer according to its then current practices. This is done by calculating the lesser of (a) the adjusted book value of each investment and (b) the adjusted market value of each investment.

## **Frequent trading**

Frequent trading is an investment strategy that's detrimental to other members invested in the same variable investment options. Canada Life monitors this activity. If it's determined that excessive trading is occurring, a frequent trading fee may be charged (currently up to 2% of the amount exchanged) or a transfer may not be allowed in accordance with administrative rules.

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