



Carleton
UNIVERSITY

Office of the Dean
Faculty of
**Engineering
and Design**

**Infrastructure
Resilience
Research
Group**

WHAT STUDENTS ARE SAYING ABOUT IRRG TRAINING AND INSTRUCTORS

"So far this is the **best course I have taken**. No changes, **excellent**. I hope that I will be able to *take more courses with SSA*."

Social Sciences and Humanities Research Council

"For a **one day course I learned a lot of new possibilities of planning events and the time was worth it**. I **will implement and incorporate the information** with my current best practices."

National Research Council

"**Very high quality instruction. Instructor is great** at explaining concepts and providing examples. The **detailed information** on specific topics; exercises; and mitigation measures were *very interesting*."

Canadian Security Establishment

"Excellent materiel and great case study. Instructor is excellent."

"The **materiel was to the point and useful**, exercises allowed for review and discussion. The **instructor is very knowledgeable and inspires** us to a quality and standard in doing our job. I do appreciate the exposure to the terminology, government practices and **all the important elements to take into consideration building a new security program**."

"The **information was useful, clear and concise. Instructors were excellent, very professional and excellent communicators**."

"The **course provided all of the steps and explanation and theory of security planning**. Great 1-day course. **Instructor was dynamic with good tone**."

House of Commons

"**Materiel was useful and will apply to my work** and in the direction I am going. **Instructor knew her stuff, exciting to have an instructor who has concrete examples and actual experience**."

Employment and Social Development Canada

"**The information on government overview was very informative** to me. The information was **very well explained** in a short timeframe. I **recommend that everyone who works in the security field take any course** with SSA as the **instructor's knowledge is incredible**."

Bank of Canada



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"Instructors brought a wealth of knowledge in the areas of business continuity management. They challenged us to think critically and I am excited to bring my new skills into the workplace."

Public Safety Canada

"Course materiel very useful, explains what needs to be known, great discussion. Instructors are experienced security professionals who can deliver a course packed with the must know information for all security practitioners."

Shared Services Canada

"This course went into details which helped me to understand the importance of the subject. I would not change a thing on the course. I was impressed by the organization of the course as we were able to learn so much in 2 days. The materiel was very informative and the instruction was excellent."

Canadian Housing & Mortgage Corp.

"Well formulated course. **Relevant information delivered professionally** at proper knowledge level making the **subject matter easy to comprehend and align with workplace experience.**"

"The instructors are amazing, very knowledgeable and engaging with their presentations. I **highly recommend this course.**"

"Course was well organized, instructors were engaging. I would recommend this course to all levels of employees."

Dep't of National Defense

"I will use every single item to better my work and establish better working practices. I cannot wait to go over this with my colleagues and I **loved the role playing demonstration.**"

Immigration & Refugee Board

"The information was useful it will assist me in preparing and planning for all events (major and minor) and to work with partners to achieve the common goal. I enjoyed the slides, examples provided and the stories and history and insight from the guest speaker."

Senate

"The instruction was perfect, dynamic, good proportion between notes and exercises. I want to tell you that you changed my life/work. For the first time someone **explained security at the government level.** I **appreciated the big picture and the link between the different sectors of security.** Your enthusiasm is contagious, I will always remember this course and your instruction."

Privy Council Office



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"The **elaboration of every aspect of the slides was most useful**, it sparked conversation, stories and experiences. **New managers would benefit from this learning**. Attention to leadership was appreciated. I really enjoyed the conversations and different opinions around the table. I also wish I had the Instructors number on speed dial!"

Statistics Canada

"The **materiel was very useful especially the last exercise role play as it mimics real life scenario**. The **course was just right. Instructor had experience in the topic, this was key** and she reminded the class how security fits into the whole of government. **Course was well worth it.**"

Office of the Superintendent of
Financial Institutions

"**Instructors are well versed in the content and subject of this course**. I always enjoy participating in the courses offered by SSA as the **instructors are very knowledgeable in all the security areas and have experiences to support the subject**. They take the time to address questions on the course materiel and other inquires."

Canadian Nuclear Laboratories

"**Great overview of all aspects of GOC Security. Instructor is extremely knowledgeable, articulate and interesting**. This is an **extremely informative, inter-active and well presented course**. I **would recommend it to all who are new to the GOC security** and I hope to attend future courses with SSA"
Royal Canadian Mounted Police

"The **course materiel was useful, defining the importance of governance and the business impact analysis (BIA) was most useful** and the **discussion of the difference between critical services and enablers was helpful**. I **will be passing along the course details to colleagues and will keep my eye out for future SSA courses.**"

Canadian Food Inspection Agency

"The **materiel made you realize that there are many angles to think about when preparing a plan for an event**. The presentation by the Police presenter illustrated how things can also go wrong. Having an **instructor who has been a Dept'l Security Officer in more than one department is very useful, she understands all the constraints we face.**"

Supreme Court of Canada