



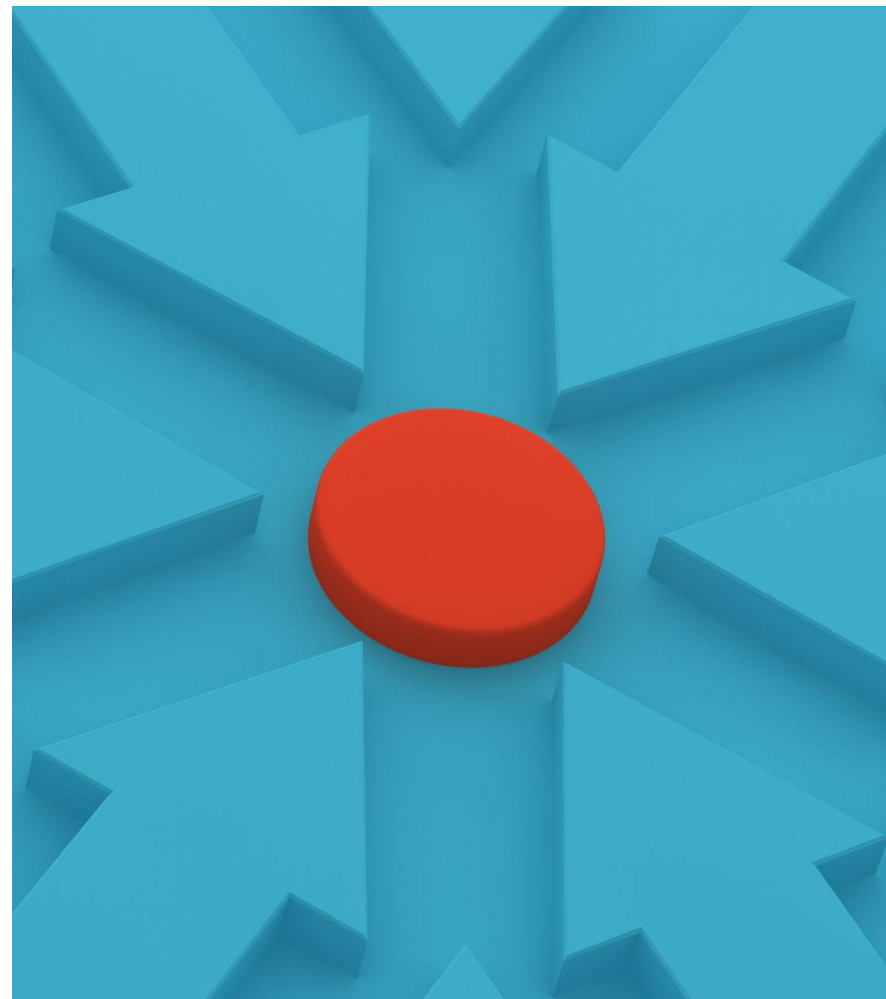
MANAGING SECURITY THROUGH UNCERTAIN TIMES

“Endurance”



Navigating Uncertainty

- Accept reality
- Stay strategic
- Focus on influence and control
- Define clear outcomes
- Consistent communication



Building Security Resilience

- Acceptance – It's happening
- Resilience starts with a solid foundation, a strong program
- Resilience is a mature security program and subject matter expertise
- The Departmental Security Plan is the North Star – the DM sets the compass
- Management engagement will result in a higher profile for security services



Strategic

Analytical

Innovative

Flexible

Adaptable

Influence and Control

- The *security requirements have* influence
- The security mandate is to protect people, safeguard sensitive information, systems, assets and ensure that critical services continue during an emergency event or crisis
- Senior management understand the consequences and perils of cyber attacks, insider threats, a terrorist event, and the reality of economic espionage, natural disasters and pandemics
- TB provided us with the Policy on Government Security and clearly defined security controls
- PCO, Security Centre of Excellence provides departmental security offices with guidance, examples of tools and templates and subject matter expertise



Focus and Positivity

- During uncertain times; when the unexpected happens; or when change sends us into a tailspin; or when there is instability:
 - Focus on what is required, essential, important –Remember the DSP
 - Remember that whatever is happening is *not personal*
 - If you are a manager, be authentic, transparent and communicate
 - If you are an employee, be supportive and engage
 - Managers and employees need to work as a team
- Remember that in time things will improve, stability and certainty will return – weather the storm, soldier on, be positive about what is working well and embrace change – find a way!



Final Thoughts

- Uncertainty and instability seems to be the new normal
- Work with your management team
- *Trust, teamwork and communication*
- *Endurance is the strategy and the way forward*