Your MyCarletonOne Security Questions are used to verify your identity in the event you need to change your MC1 password or unlock your MC1 account.

Existing MC1 users can set up your MyCarletonOne Security Questions by doing the following:

1. Log onto https://myonesetup.carleton.ca with your current MC1 username and password:

   ![MyCarletonOne Security Question Setup](image)

2. You will be presented with the following page. Click Next to proceed.

   ![MyCarletonOne Account Registration](image)
3. You will now be prompted to provide answers to at least 6 of the listed security questions, following the guidelines provided. Click Next when complete.

NOTE: The session in which to set your security questions will timeout after 10-minutes. If you exceed this time, you will need to start over again.
4. Once successfully entered, the following screen will appear. Click Finish to close the MC1 setup portal.

Your security questions are now saved. If you need to reset a forgotten password or unlock your account, sign onto https://myonepassword.carleton.ca.

For more information, please visit: https://carleton.ca/its/help-centre/accounts-and-passwords/