Your MyCarletonOne Security Questions are used to verify your identity in the event you need to change your MC1 password or unlock your MC1 account.

Existing MC1 users can set up your MyCarletonOne Security Questions by doing the following:

1. Log onto https://myonesetup.carleton.ca with your current MC1 username and password:

   ![Carleton University MyCarletonOne Login Page]

2. You will be presented with the following page. Click Next to proceed.

   ![MyCarletonOne Account Registration Page]

   **MyCarletonOne Account Registration**

   Welcome to the MyCarletonOne (MC1) Account Registration Portal. Registration allows you to choose your MyCarletonOne security questions and access the Password Self-Service if you ever forget it.

   Once registered, you will be able to reset your password via the MyCarletonOne Password Self-Service portal.

   For security reasons, your session will timeout within **10 minutes**.

   Click 'Next' to start the Account Registration process.
3. You will now be prompted to provide answers to at least 6 of the listed security questions, following the guidelines provided. Click Next when complete.
4. Once successfully entered, the following screen will appear. Click Finish to close the MC1 setup portal.

Your security questions are now saved. If you need to reset a forgotten password or unlock your account, sign onto https://myonepassword.carleton.ca.
For more information, please visit: https://carleton.ca/its/help-centre/accounts-and-passwords/