

Rapid Phone-Based Key Informant Interview

Instructions to the interviewer

This study intends to map out existing RLOs, regardless of their legal status, and to develop preliminary hypotheses on RLOs' response and perceived impact for Phase 2 of the study. These KIIs will consist of rapid semi-structured interviews over the phone. The interview will last a maximum of 30 minutes. All of these rapid interviews will take place over the phone, unless the participant requests an in-person meeting and it is safe to do so with the COVID-19 situation at the time of the interview.

Stakeholders categories include:

- Refugees and host community members
- RLO representatives
- Community leadership structures
- Refugee supporting agencies
- Representatives from mandated Government Institutions
- Academic Institutions and experts
- RLO Network administrators

Presenting the project and objectives of the interview

My name is X, and I am the Kenya/Uganda/Ethiopia/Tanzania lead researcher for a study on refugee-led initiatives in East Africa. The study is led by the Local Engagement Refugee Research Network (LERRN) at Carleton University in partnership with the Refugee Studies Centre (RSC) at the University of Oxford.

This study aims to demonstrate and explain 1) the nature and scope of RLOs in East Africa, 2) the impact of RLOs on displaced communities, 3) the factors that condition RLOs' impact and response. The study focuses on Ethiopia, Kenya, Tanzania, and Uganda.

If you agree to take part in the study, we will ask you to participate in a phone-based interview that will last up to 30 minutes.

[At the beginning of the interview, go through the oral consent form.]

Level of anonymity

Thank you for agreeing to this interview. Before we begin, let me ask if you have a preference on the level of anonymity you would like if elements of this interview are included in published and publicly-available results from this research. What level of anonymity would you like me to employ:

1. Can I reference your contribution by name (ie. James Milner, professor of Political Science at Carleton University)?
2. Can I reference your contribution by division (a professor of Political Science at Carleton University)?
3. Can I reference your organization (a professor at Carleton University)?
4. Can I reference your sector (a Canadian university professor)?

5. Or would you prefer your contribution to be anonymous?

Are there any other conditions you would like to place on the way I use the material from this interview?

Participant profile

Data will be kept private and serve the purpose of being able to follow up if questions arise.

Name:

Position:

Organisation:

Location:

Email address:

Phone number or Skype ID:

Language:

Length of the interview:

Time and date of the interview:

Referred by:

Questions

1. What is your role and/or experience with refugee-led organisations and initiatives?
[What we refer to as refugee-led organisations or refugee-led initiatives include formal or informal associations, groupings, initiatives or organisations that work for the benefit of the refugee community. They can be created and led by refugees, or have refugees in the management and leadership of the organisation. They can be non-profit or for-profit.]
2. *[for RLO respondents only]* Can you tell us more about the RLO you are representing?
 - a. What is its name?
 - b. Where is it located?
 - c. Is it registered?
 - d. What is the identity of its leaders?
 - e. Does it work with other actors (e.g. the UNHCR)?
 - f. Does it receive funding? If so, from whom?
 - g. What services does it offer?
3. Do you know refugee-led initiatives or organisations in your area?

4. If yes, can you tell me what you know about these refugee-led initiatives?
 - a. What is its name?
 - b. Where is it located?
 - c. Is it registered?
 - d. What is the identity of its leaders?
 - e. Does it work with other actors (e.g. the UNHCR)?
 - f. Does it receive funding? If so, from whom?
 - g. What services does it offer?
5. Can you please provide us with the contact address of the RLO representative and/or physical address of the RLO you referred to us?
6. Can we mention you as a referee to the RLO that you have referred us to?

Conclusion

7. Do you have any questions for me?
8. Do you have other comments you want to share with us?
9. Can you please share the documents mentioned during our discussion (if any)?
10. Do you know other relevant people we could speak to, as part of this study (e.g. Refugees and host community members, RLO representatives, Community leadership structures, Refugee supporting agencies, Representatives from mandated Government Institutions, Academic Institutions and experts and/or RLO Networks administrators)?
11. Our next step will be to select refugee-led initiatives we will focus on for the study. Once we are done with Phase 1, we will get back to you for a formal interview. Can we reach out to you then for a longer interview then?

We thank you for your collaboration!