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INSTITUTE OF
Political Economy

Hello from the Inside:

Race, Gender, and
Unfree Labour within
the Transnationally
Situated Prison Call
Centre Industry.



THURSDAY, MARCH 25TH, 2021.

7:00 PM - 8:30 PM ET Register at carleton.ca/politicaconomy

Prison call center work is a relatively new development in the history of U.S. prison labour.

While prisoners “freely” engage in this labour, their decisions to do so are made within the constraints of incarceration. My project critically interrogates this industry by examining its racialized and gendered dynamics as well as how call center workers within and outside of the prison context are connected to each other and to the broader global political

economy. Additionally, I explore similarities between the U.S. Government’s current marketing of unfree call center labour to private companies and other historical cases of the marketing of unfree labour (e.g. slave labour in antebellum America).

Dr. Stephanie Redden completed a Ph.D. in Political Science with a specialization in Political Economy at Carleton University in November 2016. Before returning to

the Institute of Political Economy at Carleton as a Visiting Scholar this semester she served as the 2019-2020 Modern Slavery and Human Trafficking Fellow at Yale University’s Gilder Lehrman Center for the Study of Slavery, Resistance, and Abolition. Her work has been published in *Globalizations*, *International Feminist Journal of Politics*, as well as a number of edited collections.



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