

Instructions for FedEx Specialized Call-Routing Customer Service

Call **1-800-GOFEDEx** (1-800-463-3339)

When you hear "Welcome to FedEx" Press **1** for English

When they ask you to say what you're calling about, press **9**

Enter the Premier Customer Service number **113254505** and then the **#** key.

It will then transfer you to a member of our Specialized Call-Routing Team.