

***A Critical Conversation™:
Building Public Trust: A Role for Competency-based
Management***

Tuesday April 25, 2017

11:00 a.m. to 16:00 p.m.

Richcraft Hall Conference Rooms (2nd Floor)

Carleton University, Ottawa, Ontario

- 11:00 a.m. Welcome Note by Dr. Susan Philips – *SPPA, Carleton University*
- 11:10 a.m. Review of Agenda – Dr. Robert Slater
- 11:15 a.m. Presentations:
- Michael Presley – Discussion Paper – CBM in the Regulatory Sector
 - William Pullen – Using Competency-Based Management to Improve Performance in the RCMP
 - Wayne Galant – Charting Our Course: Conservation & Protection in The Gulf Region - A Tailored Performance Improvement Effort Using CBM
 - William Pullen – Using a CBM Maturity Model to Facilitate Regulatory Modernization
- 13:00 p.m. Lunch Break
- 13:45 p.m. Roundtable Discussion around the CBM Maturity Model
- 14:30 p.m. Priority Ranking
- 15:00 p.m. Rapporteurs Report (Dr. Robert Slater)
- 15:30 p.m. General Discussion
- 16:00 p.m. Farewell