



A Critical ConversationTM: Building Public Trust: A Role for Competency-based Management

Tuesday April 25, 2017 11:00 a.m. to 16:00 p.m. Richcraft Hall Conference Room (2nd Floor) Carleton University, Ottawa, Ontario



Opening Address

Dr. Susan Phillips is Professor and Supervisor of the Master of Philanthropy and Nonprofit Leadership in Carleton University's School of Public Policy and Administration in Ottawa. She served as Director of the School from 2005 to 2014, and was instrumental in creating the Regulatory Governance Initiative and the Critical Conversation format. Her research focuses on public policy and regulation of charities and philanthropy, and on cross-sector collaboration.

Susan has held many visiting academic positions including at the University of Cambridge, University of Pennsylvania and the Australian Centre for Philanthropy and Nonprofit Studies, Queensland University of Technology as the 2016 Ian Potter Foundation Scholar. She is Editor-in-Chief of Nonprofit and Voluntary Sector Quarterly, the leading international journal in the nonprofit field, a board member of the International Research Society for Public Management, as well as a member of other editorial boards. Her work in building research on public policy in the charitable and nonprofit sector has been recognized by the 2016 Distinguished Service Award for by Canada's Association for Research in Nonprofits and Social Economy.



Speaker & Facilitator

Dr. Robert Slater is an Adjunct Professor and Senior Distinguished Fellow in Environmental Policy at Carleton University and is the Executive Director of the Regulatory Governance Initiative. He is also President of Coleman, Bright and Associates, a consulting firm that operates internationally specializing in Sustainable Development issues, and a Senior Fellow with the International Institute for Sustainable Development.

Dr. Slater occupied several senior positions during a 32 year career at Environment Canada and was the Senior Assistant Deputy Minister for eight years. He was instrumental in establishing the National Roundtable on the Environment and the Economy, the International Institute for Sustainable Development and the UNU Institute for Water, Environment and Health.

He was appointed a Member of the Order of Canada in 2009.









Speaker

Michael Presley was the Assistant Secretary, Regulatory Affairs, Treasury Board Secretariat of Canada from 2009 to 2014 before retiring from the public service to assume the duties of the Director, Certificate Program in Regulatory Leadership at the University of Ottawa. Prior to being appointed Assistant Secretary, Michael was the Executive Director of Regulatory Affair, TBS. At TBS, his team was responsible for challenging departments to design regulatory proposals submitted for Governor in Council approval to ensure they complied with the Government's direction in terms of federal-provincial alignment, international cooperation and minimization of burden on industry while maximizing cost-benefit ratios. He also presented more than one thousand regulatory proposals to Treasury Board for approval.

Much of Michael's career prior to joining TBS was spent at Agriculture and Agrifood Canada (from 1993 to 2007) and at Transport Canada (from 1986 to 1993). He began his career at the Public Service Commission (1984 to 1986).

Michael completed his political science and international studies undergraduate degree at Queen's University in 1982 before completing a Masters in Public Administration degree at Carleton University in 1984. Later in his career, he was a graduate of the first cohort of the Certificate Program on Public Governance and Leadership at the University of Ottawa's Odell House.



Speaker

William Pullen is a Subject Matter Expert in public sector human and organisation development. Originally a blue-water mariner, Willy was a founding faculty member at the Canadian Centre for Management Development where he established the Case Group and helped design and deliver the CCMD Advanced Management Program and the Agency Management Program.

From 1995 to 2010 he operated a for-profit professional practice serving public sector clients across Canada using development to implement change and improve performance. He designed, delivered and evaluated leadership development programs in the federal government and three provincial public services. This work included supporting performance improvement in the RCMP

Willy is an Executive in Residence at Odell House and provides design, delivery and evaluation support to the Certificate Program in Public Sector Leadership and Governance and the Certificate Program in Regulatory Leadership.

Willy has a Master of Arts in Public Administration from Carleton University and has taught graduate level courses in Advanced Organizational Behaviour, Organizational Leadership, and Organizational Change at Queen's and Carleton Universities. He is a Certified Performance Technologist (CPT) and a Master Human Capital Strategist (MHCS).

Willy's life goal is to stamp out the use of impact as a verb.









Speaker

Wayne Gallant is currently the Director for Conservation and Protection in the Gulf Region of the Department of Fishery and Oceans. Wayne has been in that role since September of 2016.

Prior to joining DFO, Wayne spent 27 years in the RCMP, serving in New Brunswick, Nova Scotia, Newfoundland, and National HQ in Ottawa, retiring as Chief Superintendent and second in command for the RCMP in New Brunswick in June of 2016. During his RCMP career Wayne worked in a number of operational and administrative roles including executive positions, major crime investigation, forensic identification, and learning and development.

During his time in Learning and Development, Wayne led the development and implementation of an RCMP leadership platform inclusive of supervisor and manager development programs and a performance improvement process known as Bridging the Gap.

Wayne has Bachelors Degrees in Arts and Education from Memorial University of Newfoundland (1989) and a Masters Degree in Adult Education from the University of New Brunswick (1998).