IT Service Management Analyst

Do you thrive in fast-paced technical environments and have a strong attention to detail? Are you eager to have a career where you are encouraged to meet your potential and have the opportunity to work for a prestigious company with an impressive global presence?

FDM is currently seeking a number of ambitious and driven candidates with the aptitude for IT to work as FDM Consultants with our top clients, many of which are leading companies in the banking and financial services industry.

FDM is a global IT and business services provider with a dedication to technical excellence and professional development and over 200 prestigious clients around the world. Our award-winning training program helps build the required skills needed to become a successful IT Specialist. As an FDM Consultant, you enter the industry at a high level, already trained to our clients’ specific systems and technologies.

Prior to working with our clients, successful candidates will receive intense technical and professional training in FDM’s state-of-the-art Toronto centre in the heart of the financial district. You become an FDM employee from day one and are paid during the training period before placement onsite with our clients.

Your training will cover a range of technical and business proficiencies, equipping you with a comprehensive diverse skill set. This will give you the skills and flexibility to take on a myriad of opportunities.

An IT Service Management Analyst balances technical skills, business knowledge, troubleshooting expertise, and excellent soft skills. IT Service Management is a great fit for those who are avid problem solvers and who enjoy working in fast-paced, dynamic environments such as the trade floor. IT Service Management Analysts must be great communicators in order to meet both the technical and interpersonal needs of the role.

Fast-track career progression is a key focus of FDM, and our program will put you on a pathway that could lead into leadership roles working within multinational organizations.

Suitable candidates are encouraged to apply immediately at: https://www.fdmgroup.com/en-ca/ca-apply/

There is no better way to launch your career than with FDM! Learn more about FDM’s career opportunities from our current Consultants and Alumni on the FDM YouTube channel: www.youtube.com/FDMGroupVideos

FDM is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, colour, religion, sex, sexual orientation, national origin, age, disability, veteran status or any other status protected by federal, provincial, or local laws.

Essential Criteria:
- 4 year degree (preferably in Computer Science, IT, Engineering, Mathematics, or similar)
- A strong interest in working in technology and/or financial environments
- Excellent communication and interpersonal skills
- A problem solver with a keen eye for detail
- Able to engage yourself in a project and enjoy the challenges and processes involved
- Flexible, eager, ambitious, and adaptable to change
- Geographically flexible for client placements throughout the Canada (most opportunities are in Toronto and Montreal)
- Able to commit to work for FDM for a minimum of two years working as an FDM Consultant following the training period
- Eligible to work in Canada (citizen/permanent resident/work permit with sufficient length of validity)