IT Service Management Analyst

Do you thrive in fast-paced technical environments and have a strong attention to detail? Are you eager to have a career where you are encouraged to meet your potential and have the opportunity to work for a prestigious company with an impressive global presence?

FDM is currently seeking a number of ambitious and driven candidates with the aptitude for IT to work as FDM consultants with our top clients, many of which are leading companies in the banking and financial services industry.

FDM creates and inspires exciting careers that shape our digital future. Through our Careers Program, we recruit and train those aspiring to become IT and business professionals before deploying them on to client sites worldwide. With centres across Europe, North America and APAC, FDM has shown exponential growth throughout the years, firmly establishing itself as an award-winning FTSE 250 employer.

We are currently seeking candidates interested in building a career in IT Service Management.

Your training will cover a range of technical and business proficiencies, equipping you with a comprehensive diverse skill set. This will give you the skills and flexibility to take on a myriad of opportunities.

An IT Service Management Analyst balances technical skills, business knowledge, troubleshooting expertise, and excellent soft skills. IT Service Management is a great fit for those who are avid problem solvers and who enjoy working in fast-paced, dynamic environments such as the trade floor. IT Service Management Analysts must be great communicators in order to meet both the technical and interpersonal needs of the role.

Prior to working with our clients, successful candidates will receive intense technical and professional training in FDM’s Toronto centre. You become an FDM employee from day one and are paid during the training period before placement on-site with our clients.

Fast-track career progression is a key focus of FDM, and our program will put you on a pathway that could lead into leadership roles working within multinational organizations.

Suitable candidates are encouraged to apply immediately at: https://apply.fdmgroup.com/displayjob.aspx?jobid=388&utm_medium=unijobad

There is no better way to launch your career than with FDM!

Essential Criteria:

- 4 year university degree or college/Cégep diploma (preferably in Computer Science, IT, Engineering, Mathematics, or similar)
- A strong interest in working in technology and/or financial environments
- Excellent communication and interpersonal skills
- Previous experience with Excel VBA, SQL or UNIX
- A problem solver with a keen eye for detail
- Able to engage yourself in a project and enjoy the challenges and processes involved
- Flexible, eager, ambitious, and adaptable to change
- Able to commit to work for FDM for a minimum of two years working as an FDM consultant following the training period
- Flexible to relocate to Toronto for the duration of training
- Eligible to work in Canada (citizen/permanent resident/work permit with sufficient length of validity)
- Fluent in English and French

FDM is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, colour, religion, sex, sexual orientation, national origin, age, disability, veteran status or any other status protected by federal, provincial, or local laws.