Summer Orientation

Parents as Partners: FIPPA and Communication
Overview

- FIPPA as a legislation
- Tips and tricks for communication
- Carleton’s Community
- Kahoot
Transitioning to University

• New responsibilities for students
  • Academic requirements
  • Financial aspects
  • New social opportunities

• Changes for Parents
  • Less face-to-face communication
  • Different methods of contact
  • Trusting your student to make decisions
What is FIPPA?

Freedom of Information and Protection of Privacy Act

- Provincial Legislation
- Provides public with the right to access general information and to protect an individual’s personal information
How does FIPPA Apply at Carleton

• Only Students have access to their personal information

• Personal information includes
  • Health information
  • Awards and Financial Aid
  • Grades
  • Student Accounts
  • Enrolment status
Consent Forms

- 3 Consent Forms:
  - Registrar’s Office
  - Student Accounts
  - Awards and Financial Aid

- Processing fee and wait time may apply

- Can be revoked anytime
• RESP information
• Transcripts
• Confirmation of graduation
• Classes
Student Accounts

- Tuition Fees
- Housing Fees

Parents **can not** see student’s account balance unless a consent form is signed
• Scholarships
• Bursaries
• Government Financial Aid i.e. OSAP
FIPPA in Residence

- The Department of Housing and Residence Life Services can not release any information about your student’s status in residence
- In the case of an emergency the student’s emergency contact will be notified as per Carleton Central
FAQ’s

How can I access my student’s grades?

Ask your student first or sign Registrar’s Office consent form.

How is my student doing in Residence?

By openly communicating with your student.

Can I check my student’s account balance?

You can ask your student or sign the Student Accounts consent form.
Privacy Officer, Pierce White-Joncas:

607 Robertson Hall
pierce.whitejoncas@carleton.ca
613-520-2600
What Worked for Us?

• Ways to stay Connected
  • Phone Calls
  • Skype
  • Texting
Tips for Staying Connected

• Charlatan Newspaper
  • www.charlatan.ca

• Carleton Start Guide
  • www.start.carleton.ca

• Parent Newsletter
  • www.carleton.ca/parents/the-parents-newsletter

• Parent and Family Calendar

• Student Experience Office Facebook Page
  • www.facebook.com/carletonseo
Questions?

SEO

Student Experience Office.
430 Tory Building

@CarletonSEO
carleton.ca/seo