

# Competencies and Learning Outcomes

## Student Staff Development Workshop – Student Life

Competency	Associated Learning Outcomes
Career Management	<ul style="list-style-type: none"> <li>• Identity and articulate skills, strengths, knowledge and experience relating to the position and future goals</li> <li>• Develop skills relevant to the student’s professional growth</li> <li>• Understand approaches to and demonstrate levels of adaptability necessary to pursue future developmental opportunities</li> <li>• Understand how to self-advocate in the workplace</li> </ul>
Diversity and Intercultural Awareness	<ul style="list-style-type: none"> <li>• Understand one’s own identities and how this impacts their lived experiences</li> <li>• Demonstrate openness, inclusiveness, sensitivity and respect towards all people</li> <li>• Articulate a foundational understanding of inclusion within the context of their work or volunteer role</li> <li>• Collaborates effectively with people who hold different identities from themselves</li> </ul>
Leadership	<ul style="list-style-type: none"> <li>• Utilize interpersonal skills to coach and develop peers and leverage the strengths others to achieve a common goal</li> <li>• Identify and understand their personal leadership styles and how those styles factor into individual and group work</li> <li>• Demonstrate the ability to navigate and find productive and meaningful resolutions to challenges in the workplace</li> <li>• Assess and manage one’s emotions and those of others</li> <li>• Use skills to guide and motivate others, organize, prioritize and delegate work</li> </ul>
Communication	<ul style="list-style-type: none"> <li>• Utilize active listening skills to understand other people viewpoints</li> <li>• Display sensitively to cultural differences in communication and demonstrate the ability to interact respectfully with all people</li> <li>• Articulate thoughts, ideas, and opinions clearly and effectively in written and oral forms</li> <li>• Efficiently draw upon resources and key principals of communication</li> </ul>