

2010 Service Excellence Awards Nominees and Winners

Winning Individuals, Team and Process Improvement

Individual Category:

- Sandy Herbert, Department of Law

Team Category:

- EDC/CCS Web CT Support Team

Process Improvement Category:

- Student Mental Health Framework Team

2010 Service Excellence Awards Nominees

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Individual Nominees

Hamza Abo el Ella	Lynda Finn
Nancy Arnold	Ronald Gagnon
Amy Bartholomew	Sylvie Gubbels
Dawn Bjornson	Karen Haarbosch
Etelle Bourassa	Bruce Hamm
Laura Branchaud	Janet Hempstead
Jeremy Brzozowski	Sandy Herbert
Bei Chapman	Berak Hussain
Patrick Coe	Rob King
Ken Crosby	Sandra Kirkpatrick
Ryan Davies	Kitty Krupop
Tina Dewar	Patricia Lacroix
Heinz Dietel	Gitte Lindgaard
Judy Eddy	Stefania Maggi
Ryan Farrell	Leslie Main
Kourosch Farrokhzad	Elena Maksimova
Nicole Findlay	Cathy Malcolm

Christine Marland
Sarah McCormack
Maria McClintock
Susan McConnell
Andrea McIntyre
Ann McLaughlin
Nagui Mikhail
Christopher Motz
John Nelson
Vladimir Nitkin
Donna Pereira
Blazenka Power

Siomonn Pulla
Andrew Riddles
Andre Scott
Joanne Sonley
Andrew Squires
Jen Sugar
Owen Temby
Paula Whissell
Cindy Wilson
Amanda Wright
James Wright

Team Nominees

Business Office

Laurie Chochinov
Donna Egan

Andrea Fowler
Sandra Nelson

Canadian Studies Administrative Staff

Lori Dearman

Cathy Schmueck

CCS Web Team (and Service Desk)

Dan Brown
Andrew Riddles
Sherry Crummy
Andrew Yuill
Susan Nesrallah
Taylor Smith

Troy Chaplin
Mary Kathryn Roberts
Charlotte Bradley
Stacy Malloch
Konval Matin

Classroom Technology Support

John Gaw
David Haughton
Alex Kennedy
Mark Moroz
Armand Doucet

Raymond Lai
Pat Gilbert
Corey Mahoney
Corey Rattray
Rob Freitag

FASS Computing

Ray Boilard
Scott Brown

Marianne Keyes
Kieu Tran

Graphic Services Staff

Jason Anderson
Floyd Anderson
Cathy Dumont
Brian Gamauf
Ronald Gagnon
Joel Garlough
Terry Goodwin
Leo Gravelle

Karen Johnson
Bernie Lafrance
Louise Liberty
Scott Quennell
Allen Scott
Andrew Slojewski
Bob Tippins

Interactive Audit Team

Vicki Saveland
Joseph Nelson

Dan Begin
Anne-Marie Lepine

Paul Menton Centre

Dean Mellway

Kathleen Courtney

Quality Initiatives

Cindy Taylor
Nancy Arnold

Scott Gonsalves

Residence Counselor Team

Sharon York
Carol-Anne Pease

Janice Falls

School of Computer Science Admin Staff

Linda Pfeiffer
Joni Campbell
Sharmila Antonipillai

Edina Sandler
Jane MacArthur
Anna Riethman

Science Student Success Centre

John Nelson
Laksanavadee Visanuvimol

40 undergraduate volunteers

U-Pass Implementation Team

Brian Gillam
James Moreton
Christa Pigeon

Natalie Pinto

Mandy Sinclair
David Townsend

Rachael Wilding
Steven McNaught

EDC/CCS Web CT Support Team

Ryan Kuhne
Dragana Polovina-Vukovic

Steve Gormley

Process Improvement Nominees

Automation of Billing for Departmental Printing and Copying

Cathy Dumont

Effective and Efficient Operation of Processing Printing/Digital Orders

Jason Anderson
Floyd Anderson
Cathy Dumont
Brian Gamauf
Ronald Gagnon
Joel Garlough
Terry Goodwin
Leo Gravelle

Karen Johnson
Bernie Lafrance
Louise Liberty
Scott Quennell
Allen Scott
Andrew Slojewski
Bob Tippins

MySuccess

Alana Barnes
Kathleen Semanyk
Anne-Marie Lepine

Dan Begin
Joseph Nelson

Student Mental Health Framework

Suzanne Blanchard
Helen Halligan
Maureen Murdock
Susan Pisterman
Jennifer Elliott
Margaret Cusson
Len Boudreault
Laura Branchaud
Larry McCloskey
Ryan Flannagan
Susan Whitney

Sue Bertram
Tony Lackey
Lynn Burritt
Kathleen Semanyk
Brittany Smyth
Meera Chander
Nathan Hauch
Nick Falvo
Sharon York
Linda White
Linda Capperault