

Job Description

Position Summary

Under the supervision of the Director of The Walk-in Counselling Clinic, the successful candidate(s) will be responsible for direct service provision, which will include conducting client assessments, and providing treatment.

Duties and Responsibilities

- Provides clinical counselling / psychotherapy to clients during walk-in hours
- Provides culturally-appropriate and language-specific direct service including client assessment, treatment, and referrals
- Provides advocacy and referrals to help clients' access relevant community services. Where necessary and useful, collaborates with other professionals (i.e. doctors, settlement workers and other health-care professionals).
- Maintains cooperative working relationships with community agencies, schools, courts, child welfare workers, etc., makes referrals and mobilizes community resources where indicated on matters relating to clients' welfare
- Ensures quality client care that is consistent with best practices, agency standards, and evidence-based approaches (particularly brief, narrative, & solution-focused therapies).
- Maintains necessary documentation and case records.
- Participates in supervision, meetings, workshops (including professional development opportunities)
- Performs related work as assigned

Qualifications/Experience

- **Candidates must be fluent in following languages: Arabic** and English. French an asset.
- **M.S.W., M.Ed. (Counselling) or equivalent degree**
- **Be registered or eligible for registration with CCAP or OASW & OCSWSSW**, or equivalent Professional Colleges and Associations
- Maintains or is eligible to maintain professional liability insurance through their association
- Experience in short-term, single session, strength-based, narrative counselling approaches would be an asset
- Demonstrated experience in individual, couple, and/or family therapy, including brief models, with diverse client populations
- Specific knowledge / experience working with new Canadians, clients who have experienced war-related trauma, grief, loss, mild to moderate mental health issues, addictions, community conflict and issues related to family life, violence, poverty and stress.
- Knowledge of community resources and host-agent language and culture.
- Ability to work flexible hours according to program need.
- Cross-cultural experience an asset

Jewish Family Services of Ottawa supports equal opportunity employment. We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Right Code. Applicants need to make any accommodation requests for the interview or selection process known in advance by contacting Jewish Family Services.