Difference Between Zoom's Basic License and Pro License

In terms of Carleton's usage, the major difference between a basic license and a pro license is the duration and capacity of meetings:

Basic licenses:

• Basic licenses can host up to 300 participants for up to 40 minutes at a time; or 1-on-1 meetings for an unlimited time.

Pro licenses:

• Pro licenses can host up to 300 participants for unlimited lengths of time. Pro licenses will be provided on a temporary basis for the term(s) needed.

Additional details comparing the two versions are below, or you can find them on **Zoom's Official Site**.

	BASIC	PRO
Participant Capacity ①	100	100
License Count	1	1-9
Billing Cycle and Terms	N/A	Monthly or Annual
Unlimited Group Meetings	~	~
Group Meeting Duration ①	40 mins	24 hours
Technical Support	Ticket Only	Ticket & Live Chat
Recording ①	Local	Local & 1 GB Cloud (per license)

	BASIC	PRO
Unlimited 1-1 Meetings	~	~
Telephone Dial-In (!)	_	Toll-based
Video Quality	Up to 720p	Up to 720p
Screen Sharing	~	~
Breakout Rooms ①	~	~
HD Video & Voice	~	~
Virtual Background	~	~
Personal Meeting ID	✓	✓
Private & Group Chat	✓	✓
Host Controls	~	~

	BASIC	PRO
Co-Annotation on Screen Share	~	~
Remote Keyboard & Mouse Control	~	~
Whiteboarding	✓	✓
Multi-Share	✓	✓
TLS Encryption (!)	~	~
AES-256 Encryption for real-time content ①	✓	✓
Waiting Room	~	~
Works With Zoom for Home	~	✓
Assign Meeting Scheduler (!)	_	~